

COVID-19 (Coronavirus) Statement 2021

Canonbury Interiors take the safety of our staff, clients and workplace very seriously and will continue to pay close attention to the health advice being given by the UK Government. At all times, we will adopt appropriate behaviours in our efforts to reduce the risk of infection for ourselves, our colleagues, and our clients. Where the **Scottish Government** advise closure of “non-essential” businesses, the Studio will close, and we will work remotely from home. During closure, we are contactable via info@canonburyinteriors.co.uk

Staff Health:

To date, Canonbury Interiors has had no confirmed cases of individuals being infected with the Coronavirus or to our knowledge none of our staff have been in contact with anyone who has been infected.

Hygiene Practice:

Government guidelines require that we enforce recommended hygiene practices in the workplace and ask clients to comply when entering our Studio. Such practices aim to protect our staff, clients and reduce the risk of transmission:

- Handwashing (staff only)
- Hand sanitiser is to be used by all on entry
- Temperature taken on entry
- Wearing of mask
- Personal hygiene when coughing/sneezing
- Personal hygiene to avoid touching ones' face/eyes
- Avoid close contact – maintaining 2mtrs distance
- Daily and following each client visit - cleaning of surfaces and other regularly touched/handled areas.
- Toilet facilities for staff use only and to be cleaned thoroughly on use.

Deliveries to/from Studio:

Other than staff members and clients, only our regular courier companies are welcome to the Studio whereby they collect/deliver at distance and sign on our behalf.

Virtual Appointments:

We can offer Virtual Appointments which involve a video call, sharing of ideas and arranging of samples to be sent direct to your home for consideration. Emails and phone conversations will be ever important and mood boards/schemes can be shared via email. Having worked with many clients who live overseas or out-with the Highland area, we already have a tried and tested system which delivers for clients.

“Appointment Only” to Studio:

Visits to our studio are by “appointment only”. Should anyone display any Coronavirus symptoms i.e. “*a high temperature or fever, new continuous cough or change in sense of smell or taste*”, we/the client must make contact ahead of the appointment to cancel and make alternative arrangements. On a practical note, given the size and layout of our Studio, a maximum of 2 clients from the same household can attend the appointment. Equally, we appreciate that some clients may be uncomfortable about a Studio visit and can request a Virtual Appointment instead.

Client Deliveries / Fittings:

Wherever possible we will arrange for the delivery of furniture, wallpapers, paint, lights, rugs and accessories direct to your home; carriage is charged out at cost. Should this not be possible, and clients are to collect from the Studio; we will require you to make an appointment for the collection. Fitting of soft furnishing will be carried out by our fitter and will require an element of forward planning to ensure he is able to work in isolation and always maintain appropriate social distancing.

Test, Trace, Isolate, Support:

Should any of our staff show symptoms recognised by the World Health Organisation, staff protocol is to notify us immediately and follow self -isolation guidelines. This will then invoke Government protocols for testing, tracing and isolating.

Likewise, if following a visit to our Studio, you display any symptoms or have any other reason to share a concern to help prevent the transmission of the Coronavirus, please inform us immediately so we can take the necessary procedures.